

ODP Updates

TPA Conference
July 29, 2022

Pandemic Recovery

COVID-19 Pandemic  **COVID-19 Endemic**

- Need to be returning people to service
- Continue vigilance in fatal 5, risk and quality management
- Provider policies and protocols to support infection control in changing environment
 - ID Connect
 - LTC Rise

Federal Public Health Emergency (PHE)

- PHE renewed 7/15/2022

Appendix K

- In place until 6 months after federal PHE ends
 - Cap exceptions
 - Enhanced rates for CPS & transport trip
- Planning for 'unwinding' of authorities

ID/A Waivers Renewals – Temporary Extension

- CMS issued Request for Additional Information (RAI)
- ODP requested 90 day extension through 9/30/2022
- Proposed changes
 - PHE ‘unwinding’ provisions
 - Services delivered using remote technology – teleservice
 - Remote Support (distinct service definition)
 - Supports Coordination monitoring
 - **P/FDS** - remote monitoring, can take place 1 time out of the 4 yearly required face-to-face monitorings.
 - **Consolidated & Community Living** - remote monitoring can take place 3 out of the 6 required face-to-face monitorings per year.

Pandemic Recovery

- **Quality & Risk Management**
 - Continued process improvements
 - Simplification, ECM
- **Pick-up Momentum on Initiatives**
 - Employment, life sharing, supported living, lifecourse, children with medical complexities, technology
- **Staffing Shortages**
 - 4 prong strategy (rates & 1x, credentialling, tech, PDS)
 - Quality, efficiencies – ISP staffing ratio work
 - New approaches to workforce recruitment and retention
- **Capitalize on Opportunities from Pandemic**
 - Remote services, use of technology
 - Person-centered re-evaluate service arrangements, staffing arrangements

Continued Professionalization of Workforce

- Standard Occupational Classification
- Standardized credentialing which promotes
 - Competencies & improved quality of service delivery
 - Retention (competency, satisfaction, tie to pay)
 - Portability & efficiencies in training requirements
 - Career ladder
- Pipeline/apprenticeship

Resiliency

Areas for Consideration:

- Health equity – health disparities prior to pandemic were determining factors in outcomes
- Continuity of Operations Planning for Vulnerable Populations in health systems
- HCBS infrastructure
- Residential and non-residential considerations
- Supports Coordination
- Access to MH/BH
- Staffing
- Supply Chain
- Others????