The Provider Alliance: Member Conference
ODP Technology Initiatives

Lauren House, Bureau Dir. of Community Services
Jeremy Yale, Bureau Dir. of Policy and Quality Management

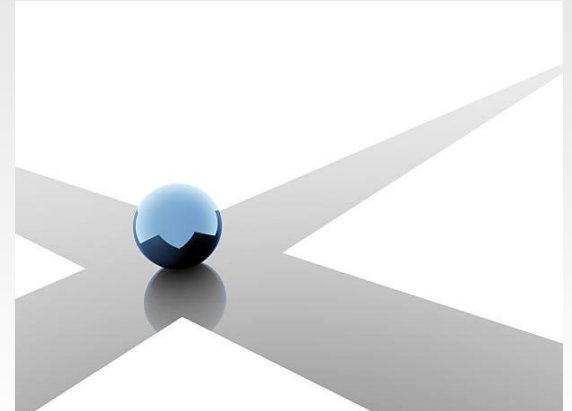July 29, 2022

ODP's Technology Philosophy

- **Everyday Lives Values**
  - Communication
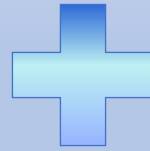 - Choice and control
  - Freedom
  - Individuality

- **Accessibility**
  - *"For most of us, technology makes things easier. For a person with a disability, it makes things possible"*
  - Judith Heumann, Disability Rights Activist

- **Creative solutions to workforce shortages**

7/27/2022

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Workforce crisis **+** **COVID-19**

System pressure

Waiver Update - Technology

- Waiver Renewals (status – CMS approved extension)

  - Create a discreet service for Remote Supports
  - Increase participant access to supportive technology services
  - Increase quality by adding additional qualifications (RESNA cert and SHIFT - Enabling Technology Integration Specialist)
  - Clearer definition how the service works
  - Establish rules for privacy, redundancy, security, ISP planning, Provider Qualifications
  - Secure Appendix K flexibility for "Services provided using remote technology"

Remote Supports

- Renewal Record of Change - https://www.dhs.pa.gov/Services/Disabilities-Aging/Documents/Proposed%20Waiver%20Amendments/July%202022%20IDA%20Record%20of%20Change%20FINAL%20(1).pdf

- Remote Supports begin on pg 16

- This language will change in the final approved waiver

Everyday Lives – 2022 Tech Summit

myODP Supportive Technology Resource Page -

https://home.myodp.org/resouces/supportive-technology/

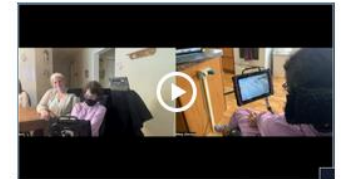## EDL Supportive Technology Presentations – 2022

Remote Supports: Opportunities for Safety and Independence

Increasing Independence Through Technology

An Everyday Life with Remote Supports

An Everyday Life with Assistive Technology

ARPA Initiatives

- **Provide Funding for Technology that Enhances HCBS Provision**
  - Date Issued: April 15, 2022
  - Applications close: October 31, 2022
  - Number of Providers that submitted proposals: 100
  - **Examples of Applications:**
    - Electronic Health Records
    - Electronic Documentation Software/Hardware
    - Electronic Medication Administration Records
    - IT Consulting
    - Workforce Engagement Management solutions
    - Risk Management Software
    - SCOs – Hardware Requests

- **Technology Accelerator**

Technology Task Force

pennsylvania
DEPARTMENT OF HUMAN SERVICES

The goal of the Technology Task Force initiative is to develop strategies to incorporate and expand the use of technology for individuals with disabilities.

Four workgroups have been created to support this initiative.

Policy & Procedures, Service Definitions, and Measurement & Evaluation

Objective: Collaborate with ODP to support the development/revision of polices and procedures that identify gaps in current policy, break down perceived barriers to accessing technology, and support the expanded use of technology

Goal: Develop PA Technology Guide

Expanding Technology in Supporting Living Service

Objective: Identify ways in which technology can be used to support individuals to acquire, maintain, or improve skills necessary to live independently

Goal: Conduct virtual roadshow to share stories and experiences

Strategic Partnership and Funding

Objective: Create resources for stakeholders to better understand funding mechanisms as well as identify opportunities for technical assistance

Goal: Develop Strategic Partnerships and a comprehensive Funding Resource Manual

7/27/2022

Marketing

Objective: Develop marketing tools to educate stakeholders on the use of technology to increase, improve, or maintain functional capabilities of individuals with disabilities

Goal: Develop and publish newsletters and other resources in plain language

What are we hearing from individuals and families?

- We want opportunities to experience the technology
- We want to take baby steps
- We want alone time
- We want to live independently
- We need access to technology
- We want to hear more success stories

7/27/2022

Discussion/Round robin

- What are your experiences?

- Where have you seen successes?

- What have the barriers been?

- What are your tech aspirations?