



2021 National Core Indicators® (NCI) Staff Stability Survey Portal Access Extended

ODP Announcement 22-086

AUDIENCE:

All Service Providers Employing Direct Service Professionals (DSPs)

PURPOSE:

The purpose of this announcement is to inform all provider agencies employing DSPs that the Human Services Research Institute (HSRI) will keep the portal for completing the 2021 National Core Indicators® (NCI) Staff Stability Survey open for an additional week. The portal will close on **Monday, August 8, 2022**.

DISCUSSION:

HSRI is aiming for a 5% or lower margin of error for each participating state. The lower the MoE, the more representative and impactful the data will be. Pennsylvania currently has a 6.24 margin of error, and ODP would like to see it reach the recommended level since it is within reach. Therefore, ODP encourages eligible provider agencies to complete the survey if they have not already done so.

Thank you to provider agencies that have completed the 2021 NCI® Staff Stability Survey. ODP will share the Staff Stability Survey Report when HSRI issues it.

CONTACT:

Ms. Lee Stephens, ODP IM4Q/NCI Statewide Lead

717-783-5773

lstephens@pa.gov