



# Quality Assessment and Improvement (QA&I) Annual Statewide Report for Interim Year 1 (Fiscal Year 2020-2021)

## ODP Announcement 21-082

### AUDIENCE:

Individuals, Families, Supports Coordination Organizations (SCOs), Supports Coordinators (SCs), SC Supervisors, Direct Service Providers, Administrative Entities (AEs), Directors or Administrators, All Interested Parties

### PURPOSE:

This Office of Developmental Programs (ODP) communication announces the release of the Quality Assessment and Improvement (QA&I) Annual Statewide Report for Interim Year 1 (IY1) for Fiscal Year 2020-2021.

### DISCUSSION:

This QA&I Annual Statewide Report provides QA&I review results of AEs, SCOs, and Providers, and includes a summary analysis of statewide data collected during IY1 of the QA&I cycle for ODP's Consolidated, Person/Family Directed Support (P/FDS), Community Living, and Adult Autism waivers. It highlights successes and opportunities for systemic quality improvement discovered during QA&I reviews, in a streamlined, easy-to-use format. Key results are underscored in entity-specific subsections entitled "Reasons to Celebrate" and "Highlighting Opportunities." The intent of the latter is to encourage entities to target these low performing areas with quality improvement activities.

- The [QA&I Annual Statewide Report for IY1](#) is located online at MyODP.org on the QA&I page Resources > Quality Management > QA&I Process > QA&I Resources.

For any questions, please contact the QM Division at [RA-PWODPQMCERTI@pa.gov](mailto:RA-PWODPQMCERTI@pa.gov).