

# Independent Monitoring for Quality A Statewide Summary for 2020

Independent Monitoring for Quality



Making Everyday Lives a Reality

- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving peoples' quality of life.
- This information presents some of the findings from the 2019-20 state report. For a full report please contact your administrative entity/county or go to the Office of Developmental Programs website at MyODP.org.

Choice:



Community:

Community



32% vote



87% go out for fun



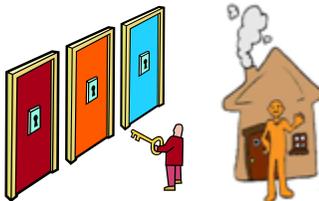
79% choose what they do during the day



27% go to worship weekly



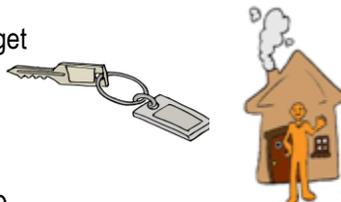
60% choose where they live



45% go to the mall weekly to shop



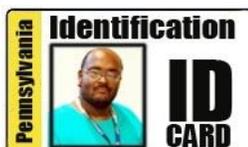
47% have a key to get into the house



51% go to a restaurant weekly



60% always carry ID



**Happy\*:**



It is often found that people report being happy with whatever they have

**Relationships:**



86% are happy, not sad, with their lives



87% talk to family when they want



93% are happy with their work



85% can see friends when they want



\* Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.