

2021 TECHNOLOGY SUMMIT

Exploring Technology Adoption Strategies



Friday, September 24

Membership Meeting 9:00 am to 9:30 am

Keynote 9:30 am to 10:30 am

Breakout Sessions 10:45 am to 11:45 am

PRESENTED BY THE PROVIDER ALLIANCE

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2021 VIRTUAL TECHNOLOGY SUMMIT



MEMBERSHIP MEETING

9:00AM to 9:30AM

We will provide TPA updates on the Commonwealth's revised American Rescue Plan spending proposal, the TPA advocacy campaign, fee schedule rate adjustments, and COVID-19 vaccination mandates.

KEYNOTE

9:30 AM to 10:30 AM



BRIAN HART, CHIEF STRATEGY OFFICER, LADD INC.

Brian is leading the efforts at LADD to adopt tech-enabled supports and implement changes to processes and service models that allow technology to be used in meaningful and efficient ways that improve outcomes for the people they serve. Brian is a graduate of the University of Utah where he also coordinated technology implementations in the public sector.



EMILY SHEA TANIS, PH.D.

Dr. Tanis is currently the Principal Investigator for State of the States in Intellectual and Developmental Disabilities and Associate Professor in the Department of Psychiatry in the Anschutz Medical Campus at the University of Colorado. Dr. Tanis previously served as the Co-Director of Policy and Advocacy at the Coleman Institute for Cognitive Disabilities and is a nationally recognized leader and advocate for the advancement of technology for people with IDD.

BREAKOUTS

10:45 AM to 11:45AM

SESSION 1: PRIVACY, PROTECTION, SECURITY, AND INDEPENDENCE: USING TECHNOLOGY IN RESIDENTIAL SETTINGS

Presenters: Ron Melusky, ODP Director Program Management & Julie Mochon ODP Directory of Policy Innovation

The Office of Developmental Program (ODP) fully supports the use of technology to maximize individuals' independence and to improve health and safety oversight in a manner that protects individual privacy. This session will explore how technology should be used to support individuals' right to everyday lives.

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SESSION 2: IMPROVING CLINICAL OUTCOMES FOR PEOPLE WITH DUAL-DISORDERS USING REMOTE TECHNOLOGY

Presenters: Anne Zortman, MS, Clinical Director, Person Directed Supports & Timothy W. Morris, VP of HR and Operations, Person Directed Supports

Anne and Tim are the co-authors of the recent article “Use of Remote Monitoring to Positively Impact Individuals by Removing the Struggle Between the Person and Their Supports” published in the Positive Approaches Journal. A common misconception is to automatically add supports and services when someone is engaging in maladaptive behaviors. However, for someone where the impetus for maladaptive behavior is driven by control and creating chaos in their environment, less support can be more impactful in effective change. This session will explore how remote monitoring and other positive strategies can be implemented to support a person with Borderline Personality Disorder and IDD to remove the struggle taking place between the person and his supports.

SESSION 3: IMPLEMENTING REMOTE SUPPORTS IN A RESIDENTIAL SETTING

Presenters: David Thom, Account Executive, SafeinHome; Renise Welbon, Unit Director, RHD Shining Through; Kaelynne Koval-Bauer, Unit Director, IDEATE/RHD; David Markowitz, Technology Director, IDEATE/RHD; Cathy Traini, Supervisor, AT Lead Western Region, Office of Developmental Programs

This session will discuss the team evaluation process, authorizations, and ultimate implementation of remote supports in a residential setting. It will also highlight operational issues that must be considered in the adoption process and managed during the ongoing use of remote technology. The presenters are involved in a current implementation and have navigated through various obstacles to establish remote supports through a provider subcontractor relationship.

SESSION 4: TECHNOLOGY ADOPTION FOR BUSINESS INTEGRATION

Presenters: Chris Parry, CEO, enkompas; Lori Bodnar, Reace Consulting; Dawn Zabicki, CEO, Envoy Change Management; Matt Miller, Corporate Change Management, Keystone Human Services

Has your organization ever implemented a new system that did not deliver the outcomes you intended? There are a number of reasons why major implementations often fail to meet the needs and expectations of organizations. This session will detail the essential elements of a successful implementation strategy with a case study involving the development of a corporate intranet. The project planning and management deployed during implementation will be reviewed, demonstrating that all outcomes and expectations were met and that employees actively and effectively used the new system.