

2020 National Core Indicator - Staff Stability Survey

What is the Staff Stability Survey?

The National Core Indicators (NCI) Staff Stability Survey collects information on provider agencies and direct support professionals (DSPs) throughout the state. This includes information on staff turnover, wages, benefits, etc. ODP will use this data to inform rate-setting activities and develop policy and programs to improve the retention and training of DSPs. **In addition, 2020 data will be especially significant as it will reflect the stability of the DSP workforce during the beginning of the COVID-19 pandemic.**

How Can Providers Participate?

To participate in the Staff Stability Survey, check your inbox or spam folder! All eligible providers were emailed a link to the survey.

For more information, please contact Rick Smith via e-mail at riesmit@pa.gov

Thank you for all that have already completed a survey!

ODP's Progress

- To be included in the NCI National Report, PA needs at least 300 completed surveys
- As of 06/02/21, PA has 120 completed surveys.

