2019 PENNSYLVANIA DIRECT SUPPORT PROFESSIONAL & FRONTLINE SUPERVISOR COMPENSATION STUDY

Direct Support Professionals (DSPs) work with people with intellectual disability and autism to help them live full and meaningful lives in their communities. DSPs are often a primary lifeline for people with disabilities, providing life-sustaining and enriching services.

After 10 years without a rate increase, the Pennsylvania legislature and Governor Wolf began an investment* to fix the DSP crisis in the FY 2017-18 budget. This investment and other factors resulted in DSP wages increasing by an average of a dollar an hour in 2018 and thirty-seven cents in 2019. As of June 30, 2019, the average DSP starting hourly wage was \$12.16, with an average DSP hourly wage of \$13.20.

Roughly 1 out of 5 DSP jobs remain open, putting strain on the current workforce while negatively impact Pennsylvanians with intellectual disability or autism. With DSP turnover at 31.6% per year (over 17,000 positions out of 55,000) and 19.4% of DSP positions open (over 10,000 positions out of 55,000), Pennsylvania still has a long way to go to fix the DSP crisis.

DSP RATES SHOW LIMITED PROGRESS MADE

Average	2018	2019	Percent of PA Living Wage**
Starting	11.62	12.16	38%
Hourly	12.83	13.20	58%
Turnover	38.2%	31.6%	
Open	20.4%	19.4%	

^{*}Medicaid is the primary payer for ID/A services, accounting for well over 90% of their ID/A revenue. The rates set by the state determine funding for ID/A services.

The 2019 Pennsylvania Direct Support Professional and Frontline Manager Compensation Study is a collaboration of:

- Moving Agencies Toward Excellence (MAX)
- PAR (Pennsylvania Advocacy and Resources for Intellectual Disability)
- Rehabilitation and Community Providers Association (RCPA)
- The Alliance of Community Service Provider (The Alliance CSP)
- The Arc of Pennsylvania
- The Provider Alliance (TPA)
- United Cerebral Palsy of Pennsylvania (UCP of PA)

Pennsylvania's recent investment in DSPs was not enough to address high turnover and fill open positions.

Please contact one of the collaborating associations to find out how you can help.

^{**} Based on the MIT-Based Living Wage.